

# Technical Specifications for Joining a Live Stage

Joining an Ex Ordo Live stage is very straightforward from the Ex Ordo Virtual Event Space. However, due to the Live Stages being powered by Cisco Webex, there are a number of Technical Specifications to keep in mind.

In order to join a Live Stage, you should download the Webex Events App ahead of time to ensure a smooth joining experience. You should **NOT** join by the browser if given the option as this will limit functionality in the event. You can download the app here:

Download Webex Events App (<https://exordo.webex.com/ec3300/eventcenter/support/eventManager.do?siteurl=exordo>)

We recommend the following technical specifications and requirements:

## Operating System & Devices

Live Stages can be accessed on both Mac and PC computers.

However, it's important to note that the operating systems need to be at minimum:

- Windows 7 and up
- Mac OSX 10.13 and up

As long as the OS is above those listed, you will be able to access the Ex Ordo Live Stages. It's important to note that Webex Events cannot run on Linux, ChromeOS, Android or iOS.

You cannot access a Live Stage using a mobile device (Apple, Android or Microsoft).

## Enabling Virtual Background in Webex Events

In Webex Events, it's possible to blur your background, change your background, or add a background image. For more information on how to do so and the necessary technical requirements, please see this Webex article ([https://help.webex.com/en-us/80jduab/Use-a-Virtual-Background-in-the-Cisco-Webex-Meetings-Suite#id\\_138414](https://help.webex.com/en-us/80jduab/Use-a-Virtual-Background-in-the-Cisco-Webex-Meetings-Suite#id_138414)).

## Browsers

While you can access the Ex Ordo system and watch pre-recorded videos on all browsers, there are different specifications for joining a Live Stage. We would recommend only using Chrome or Firefox to access these stages.

## Administrator Rights

You may need to contact your IT Service Desk in order to request temporary admin rights in order to install the Webex application. You will only need these rights to install the application for the first time. You do not need admin rights every time you wish to join a session.

## Network Requirements


A high speed internet connection is required to join a Live Stage. If possible, it's best to be wired in to your network if presenting (and not on WiFi).

Please be aware that certain (corporate) firewalls block access to webex.com. If this is the case, then you will not be able to join a Live Stage and we recommend that you connect via another network (VPN, home network or mobile hotspot).

## System Specifications

- Windows: Intel Dual-Core CPU 2.XX GHz or AMD processor with a Recommended 2 GB of RAM.
- Mac OSx: Intel CPU with a recommended 2GB RAM. Oracle Java v.6 up to v.8

Aside from the OS requirements, in order to receive a video stream, there are no real system specifications to be aware of.

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